



Riddings Family Health Centre Patient Participation Group Report 2013/14

Recruitment to the PPG

Expressions of Interest in joining the Practice PPG were invited from June 2013. This process is on-going using several methods:

- Posters in the waiting room
- Information on the Practice Website
- Word of mouth
- During Clinicians consultations

Profile of the PPG Members

The PPG currently has 4 members, made up of the following:

- 1 male; 3 females
- Ages: 17-24: 1 25-39: 1 40-64: 1 65-79: 1
- Ethnic Background
- British: 4

Surveys & Views

The practice undertook a survey in October 2013, where patients attending clinics were asked to complete a series of questions regarding their experience, views and comments.

The results of that survey were available on the Website and in the practice waiting room.

Meetings of the PPG

Meetings are scheduled to be held twice a year, face-to-face although this is open for discussion at any time.

Action Plans:

These are available on the website and in the practice waiting room.